

# SERVICE OFFERING



## A TRUSTED PARTNER OF COMMUNITY CORRECTIONS, COURTS AND LAW ENFORCEMENT SINCE 1993

Since 1993, Sentinel has been chosen by law enforcement agencies (e.g., courts, sheriff departments, probation and parole departments, etc.) from across the country as a trusted partner to provide comprehensive case management and supervisory services for participants. We pioneered the first participant-funded program model in which all program fees are *directly paid for by the participants*, saving the taxpayers jail costs and monitoring fees. Our staff conducts detailed,

financial assessments on each participant and a suitable daily fee is determined on the participant's ability to pay. *This no-cost approach for the government can be provided for any of the services we offer.* Moreover, Sentinel has been able to dramatically reduce the cost of these expensive supervisory programs—all while operating with strict adherence to the rules, guidelines and oversight of municipalities and their law enforcement agencies.

### COMPREHENSIVE CASE MANAGEMENT

Sentinel's case management model was designed to help create community-based programs that offer a full compliment of comprehensive service tools. These tools in turn can be used by correctional agencies to more efficiently and effectively manage their offender populations.

Our experienced case management staff is based locally to better assist in all phases of a participant's probation period. To that end, Sentinel's case management program consists of multiple steps that begin when an offender is referred to the program: pre-enrollment, orientation/intake, on-going compliance verification and completion. Our case managers handle the entire spectrum of day-to-day activities associated with verifying a participant's compliance with a given program's specific rules and regulations. Ultimately, it is the open communication and cooperation between the Sentinel case manager and the law enforcement professional that creates successful outcomes for the participant and the agency alike.

### ELECTRONIC MONITORING

Over the last two decades judges, as an alternative to sending misdemeanants to overcrowded (not to mention expensive) detention centers, have increasingly been sending low-risk offenders home on the condition that they comply with the terms of electronic monitoring programs.

Over this same period, Sentinel has become a leading provider of electronic monitoring technologies and comprehensive monitoring services to courts and law enforcement agencies across the country.

Sentinel offers a full array of electronic home/curfew monitoring and tracking technology including multiple check-in verification options:

- + Stand-alone kiosks
- + RF monitoring
- + Active- and passive-GPS tracking
- + Voice verification reporting

All of these solutions are monitored from Sentinel's state-of-the-art 24/7/365 National Monitoring Center and are supported by secure, web-based information exchange platforms that provide a convenient way to exchange data with the supervising agency.

### ALCOHOL MONITORING

Traditional sentencing sanctions have not been particularly effective against people caught driving while impaired (DWI) and less so against repeat offenders. The most prevalent sanctions imposed against people convicted of driving while impaired are incarceration, community service, fines, and license suspension. These sanctions have been an effective deterrent for many types of crimes but evidence shows them to be less effective for DWI offenders. Sentinel has been at the forefront of developing technology that has provided judges with more effective and—at the same time—more cost-effective sentencing options.

Sentinel offers a number of comprehensive alcohol monitoring technologies that allow supervising agencies to conduct real-time alcohol testing on participants. These include:

- + Deep-lung alcohol testing
- + Transdermal alcohol testing

Like all Sentinel programs, our alcohol testing is also monitored by our 24/7/365 National Monitoring Center.

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