



DAY REPORTING CENTERS Making A Difference

Sentinel has partnered with the Nevada Public Safety Division of Parole and Probation to open **Day Reporting Centers** in Las Vegas and Reno. Sentinel developed the *Day Reporting Center Model* to better assist our community corrections partners in their efforts to reduce recidivism by better preparing participants to successfully transition back into their communities.

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QUARTERLY NEWSLETTER

SENTINEL SIDEBAR

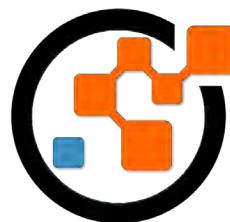
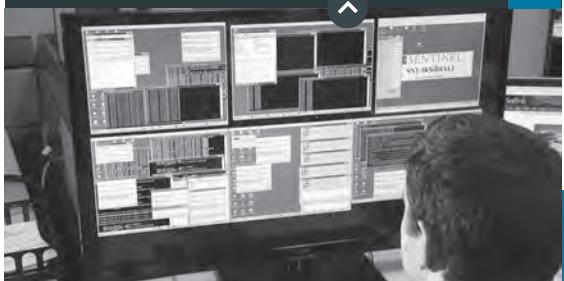
JUNE 2018

EMPLOYEES TAKE ON NEW ROLES AND RESPONSIBILITIES

A number of employees earned promotions thus far in 2018 as Sentinel continues to enjoy a steady growth rate.

Each of these well-earned promotions will enable Sentinel to continue to meet the needs of an ever expanding list of clients from across the country.

04



SENTINEL|DNA
AT THE CORE OF WHAT WE DO.

SENTINEL|DNA

SentinelDNA™, our flagship electronic monitoring platform continues to strengthen its position as the industry leader in online monitoring and case management solutions for law enforcement and community corrections.

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NEW FEATURES STRENGTHEN SENTINELDNA™ POSITION AS INDUSTRY LEADER

DNA|CASE MANAGEMENT

Our web-based case management solution, DNA|Case Management, provides supervising officers with enhanced functionality to more effectively manage all aspects of the participant's supervision beyond that of just normal electronic monitoring related events.

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Julie Hunt, Director of Human Resources (Employee Number 5), Celebrates 25 Years with Sentinel!

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SENTINEL OPENS NEW DAY REPORTING CENTERS IN NEVADA

(Continued from page 1)

As an ever-increasing number of people are now being released from custody each year, Sentinel is excited about the opportunity to assist these individuals by making their transition back into their communities as straightforward and productive a process as possible. As a company, Sentinel's main focus has

always been to reduce recidivism and help people achieve and maintain an active and productive role in their communities. This remains at the forefront of our goals for 2018.

The Day Reporting Center program for Nevada is designed to support 250 participants from across the state. Great

care was taken in selecting the location of each facility to make it as easy as possible for participants to travel to and from their DRC. Access to public transportation and major thoroughfares were major considerations when picking the specific location for each DRC.

These facilities offer a welcoming and encouraging environment for participants as they begin their journey on the path to becoming productive citizens. Each DRC provides a place for participants to meet with their assigned Sentinel case manager and State of Nevada Probation Officer in a supportive atmosphere that promotes positive one-on-one dialog to reinforce the participant's efforts to succeed.

[THIS VIDEO](#), which plays in the lobby of each DRC, was specifically created to reinforce the supportive atmosphere Sentinel and Nevada Public Safety Division of Parole and Probation have worked very hard to curate.

In addition to providing court-mandated electronic monitoring and drug testing services, each DRC offers participants access to a host of services to help in their successful transition back into their communities. These include cognitive skills courses on subjects ranging from anger management to parenting and family values; and life skills courses in basic money management and employment readiness (e.g., résumé and cover letters, job search assistance, etc.).



Nevada Division of Parol and Probation -
Southern Command

Like Page

March 22 at 12:54pm ·

A few months ago, we introduced you to our new Day Reporting Center. Well, here's **#proof** that it works! [Nevada Department of Public Safety](#) [#success](#) [#probation](#) [#parole](#) [#vegas](#) [#lesm](#) [#positive](#) [#thankyou](#) [#proud](#) [#NevadaProud](#)



I am so thankful for this program! My probation officer is officer Griffin, here in Las Vegas, and she has been the first (outside of my mom) person to make me feel like I'm worth something. Even her sargent has spoken to me and they make me feel like I'm more than just another f-ck up who should be behind bars. For the first time, in a LONG time, I'm starting to believe in myself and am so thankful for this program. There are so many probation/parole/correction officers who look at us like we're nothing and it seems like the last thing they want is for people to get help and succeed. The majority of inmates here in Las Vegas are in jail for drug related issues. People need to realize that addiction is an illness. Most turn to drugs to self medicate because of sothing that has happened in their past. Addicts are PEOPLE who suffer a powerful ILLNESS and the stigma needs to go away. Addiction is 100% attached to mental illness and people need to start looking a mental illness as a serious, probable fatal illness! If you get a cold or the flu, you go to the doctor to GET HELP! If you have cancer, diabetes, a cough, a headache, a chronic illness, you go to a doctor, get medication and GET HELP! Addiction and depression, bipolar, OCD, ADD, anxiety, personality disorder, schizophrenia, etc. are all illnesses and if not treated (because of the stigma), the person suffering will turn to self medication and then you've got a society hooked on drugs and have no idea how to cope with what's going on in their mind! The mind is extremely powerful and people need to realize how it is to be a prisoner in your own mind! 99% of the inmates here in Las Vegas deserve the chance to get help through therapy, proper medication, learning coping skills, face the reason we use in the first place. We need to be forced to deal with the things we keep buried. And deal with them CLEAN & SOBER! It's so scary to actually feel feelings! But thanks to my probation officer (Griffin) the staff and the psychologists at Sentinel Reporting Center I'm finally feeling like I am worth more than getting high and wasting my life. The worst day clean & sober is better than the best day getting high! It feels so good notto be in a fog and it actually feels good to FEEL feelings! I'm so thankful for this program and just hope more officers would be like the officers in this program. Because we, ADDICTS, are human. We just ned that ONE person to give us a chance instead of looking at us like something disposable and just throwing us in jail. So...THANK YOU for this program! It is changing my life slowly but surely, and I canot wait to complete the program and start LIVING the life God has given me! THANK YOU state of Nevada!

[A](#) | [v](#) • Reply • Share >

IN THE NEXT EDITION OF THE SIDEBAR

Look for a full report on the upcoming graduating class at the DRC in Las Vegas as well as first account stories from participants about their experiences at the DRC.



As a community-based resource, each DRC partners with state and local social services agencies and outreach organizations to provide participants with additional resources that actively support their efforts to get their lives back on the right path.

As can be seen from this recent Facebook post (page 2), for many of the participants that have taken advantage of the opportunities offered by their assigned Day Reporting Center, the impact on their lives has been immediate and positive.

From our perspective, this testimony serves as a powerful confirmation that Sentinel's partnership with the Nevada Public Safety Division of Parole and Probation has had a measureable impact and helped to change the lives of these participants the better.

On May 23, 2018, the first full-size class of participants graduated from the Day Reporting Center in Las Vegas. This marked a true milestone in Sentinel's efforts to help participants stay on path for a better life and demonstrate our commitment to help strengthen the communities we serve. [CLICK HERE](#) to read the positive local press coverage about the graduation.

We look forward to further expanding our Day Reporting Center Model across the country and hope you will be part of assisting others in their quest to successfully make the transition back into their communities.

40+

THE NUMBER OF PARTICIPANTS
WHO HAVE SECURED FULL-TIME
JOBS SINCE FEBRUARY, 2018 USING
THE EMPLOYMENT ASSISTANCE
SERVICES AVAILABLE AT THEIR
LOCAL DAY REPORTING CENTER

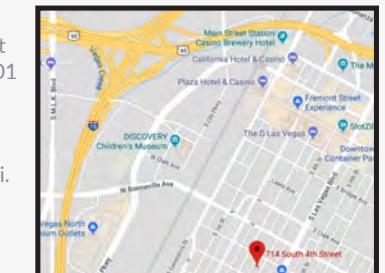
SENTINEL DAY REPORTING CENTER | LAS VEGAS

LOCATION

714 South Fourth Street
Las Vegas, Nevada 89101
P| 702 749 4448

HOURS OF OPERATION

Mon. + Tues. + Wed. + Fri.
8:00 a.m. to 5:00 p.m.
Thursday
8:00 a.m. to 10:00 p.m.



THERE IS ONLY ONE WAY TO SUCCEED
IN ANYTHING... AND THAT IS TO
give it everything.
•Vince Lombardi•



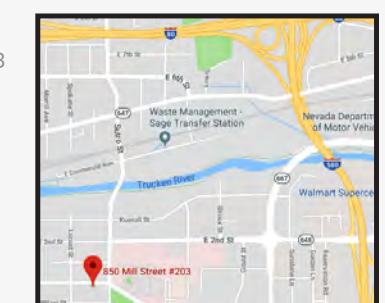
THE SENTINEL TEAM | DRC LAS VEGAS (from left to right)

Timothy "TJ" Brooks | DRC Case Manager
Rachel Angon | DRC Administrative Assistant
Jennifer Parker | DRC Case Manager
Justin Lind | DRC Program Manager

SENTINEL DAY REPORTING CENTER | RENO

LOCATION

850 Mill Street, Suite 203
Reno, Nevada 89502
P| 775 470 7783



What lies behind us
and what lies before us
are tiny matters...
compared to what lies
within us.
Ralph Waldo Emerson



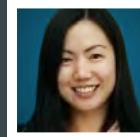
Hours of Operation

Monday + Thursday	8:30 a.m. to 5:30 p.m.
Tuesday	10:30 a.m. to 7:30 p.m.
Wednesday + Friday	8:00 a.m. to 5:00 p.m.

DRC RENO
Shawna Silva | DRC Case Manager

SENTINEL GROWTH PROVIDES NEW GROWTH OPPORTUNITIES FOR EMPLOYEES

Sentinel continues to enjoy growth through 2018. Our growth has meant new opportunities for Sentinel employees to take on new responsibilities:



Siriya Boonthawatchai
Manager
Accounting

Siriya, a graduate of Cal State Fullerton, is a CPA and brings exceptional technical, professional and management skills to Sentinel. Her impact on our general ledger and financial reporting has already been felt as she has streamlined the functional reporting of our fixed assets and inventory.



Carlos De La Cruz
Supervisor
Help Desk

Carlos joined Sentinel in 2014 and has held a number of positions in the MC including MC Operator, MC Dispatch Operator, and Help Desk Lead. His extensive experience provides him with the knowledge and background necessary to manage the Help Desk Department.



Joan Freitas
Manager
Monitoring Center

Joan shepherded the MC through major changes since joining Sentinel in 2005. Starting as an MC Operator and then quickly promoted to MC Supervisor, Joan rose to MC Floor Trainer and held that position for 10 years. Most recently, Joan has excelled as the Help Desk Supervisor.



Paula Guardado
Director
Branch Operations

Paula, a 12-year veteran at Sentinel has held several positions in our L.A. County Operations Group. In her new role she will be responsible for our branch activities and will be instrumental in our efforts to obtain ISO certification for our branch operations.



Martin Guerra
Manager
Warehouse

Martin joined the Sentinel family in 2006, and has held a number of positions in our Warehouse including Shipping and Receiving Associate and most recently, Warehouse Lead. In his new role, he will continue to focus on organizing, documenting and improving our warehouse efficiency.



Jeff McDaniel
Vice President
Internal Operations

Since joining Sentinel in 2016 as National Service Center Manager, Jeff has led a number of innovative efforts to improve the efficiency and quality of service in our National Service Center. In his new role, he will oversee the Monitoring Center, Equipment Services and Sentinel's Warehouse operations.



Christy Picklesimer
Director
National Service Center

Christy joined Sentinel in 2009 and has held virtually every position in the Monitoring Center, including most recently, MC Assistant Manager. In her new role, she will focus on the continuous improvement in our monitoring operations as we replace our legacy platforms with SentinelDNA.



Melissa Starr
Senior Vice President
Field Operations

Melissa has served with distinction as Vice President of Field Operations since 2014. As Senior Vice President she will continue to be responsible for the delivery of customer-facing support services and oversight of all field (branch) operations.



Joseph Tompkins
Manager
Greenville, SC Branch

Joseph joined Sentinel in 2017 after serving as an intern with the Newberry Police Department from 2013 to 2016 where he served as a courtroom translator (Spanish) and shadowed officers in the field. Since joining Sentinel he has held a number of positions in the Greenville Branch Office.



Mariza Verdugo
Controller
Finance

Mariza began working with Sentinel as a contractor in 2017 to assist CFO Dennis Fuller on projects and process improvements. A graduate of Berkeley, she is a CPA and brings exceptional leadership and professional skills to Sentinel's financial operation and all other functional areas of the company as well.

SENTINEL|DNA™ TAKES CASE MANAGEMENT TO THE NEXT LEVEL

Sentinel leveraged its 20 plus years of case management experience to create **DNA|CASE MANAGEMENT**, a web-based case management solution that provides supervising officers with enhanced functionality to more effectively manage all aspects of the participant's supervision beyond that of just normal electronic monitoring related events.



DNA|CASE MANAGEMENT is a state-of-the-art, web-based platform offers the agencies these powerful advantages:

- + The platform can be used as a standalone platform or as a module that integrates seamlessly into SentinelDNA to provide a comprehensive offender management platform;

- + The number of necessary data entry point is reduced and the platform creates a single-point of reference for all offender probation data;
- + Users can gain secure access 24/7/365 from any web-enabled device;
- + Agencies and municipalities can more easily handle the unique financial requirements of participants;
- + All conditions of release can be recorded including the storage and uploading of required documentation, and;
- + **DNA|CASE MANAGEMENT** is engineered with proprietary payment logic to make fee collection and court reporting easier and more reliable for case managers and officers.

To find out more about this powerful new case management tool—or to schedule a comprehensive demonstration of **DNA|CASE MANAGEMENT**—please contact your Sentinel account manager or our sales team at 800.589.6003 extension 2104.

JOIN SENTINEL AT AN UPCOMING INDUSTRY EVENT NEAR YOU



43RD ANNUAL CONFERENCE
JUNE 3-5, 2018
OCEAN CITY, MARYLAND



43RD ANNUAL TRAINING INSTITUTE
JULY 29 - AUGUST 1, 2018
PHILADELPHIA, PENNSYLVANIA



ANNUAL RECOGNITION LUNCHEON
JULY 18, 2018
DALLAS, TEXAS



148TH CONGRESS OF CORRECTION
AUGUST 2-7, 2018
MINNEAPOLIS, MINNESOTA



WHAT'S NEW WITH SENTINEL|DNA™

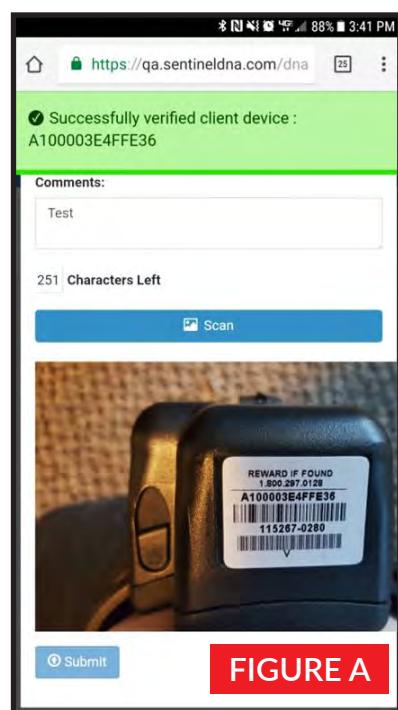
DNA CONTINUES TO ADD NEW FEATURES

DNA now verifies and records detailed data for officers when conducting field and office visits with program participants

SentinelDNA now offers a new *Device Scanning* feature that gives agencies the ability to use real-time geocoding data to produce empirical confirmation for an officer's meeting with a participant in the office or in the field.

Here's how it works:

1. Using a smart phone, a corrections officer takes a picture of the barcode affixed to the top of the participant's GPS device;
2. Using DNA's web-enabled platform, the officer uploads the photo into the DNA platform along with any notes associated with the field interaction (Figure A);



Field Contact

Successfully verified client device : A100003E4FFE36

Comments: Test

Scan Verified: Verified

Officer: Bill Hecker

Contact Date: 4/25/2018 3:40:14 PM

Scanned SNo: A100003E4FFE36

Actual SNo: A100003E4FFE36

Manual Entry: Scanned Barcode

Scan Time (Metadata): April 25, 2018 3:40 PM

Scan Location(Metadata): 33° 39' 59" | -117° 45' 2"

Scan Device(Metadata): samsung | SM-N920V

Result: Offender Seen

Device: Inspected

Comments: Test

FIGURE B

3. DNA stores the timestamp and geolocation from the photograph's metadata to identify when and where the photo was taken (Figure B);
4. DNA's proprietary optical recognition software scans the barcode serial number on the device in the photograph and provides immediate verification of the interaction along with delivery of field notes directly to the DNA software (Figure B).

Should the officer have poor cell reception at the time of a field visit, they can save the photo/field notes and perform the data capture and device verification at a later time or upload the photo to the DNA platform from their desktop computer once they return to their office.

SentinelDNA™ is our state-of-the-art, web-based monitoring and tracking software application that allows law enforcement and corrections agencies to conduct all of their monitoring functions in real-time. This powerful software solution integrates fully with all proprietary Sentinel RF, GPS tracking and Alcohol monitoring equipment and includes customizable features and benefits not found in other monitoring application solutions.

ADDITIONAL NEW DNA FEATURES

SIERRA WIRELESS® OM HARDWARE INTEGRATION

All DNA platforms have now been updated for Sierra Wireless OM series (e.g., OM210, OM400) hardware integration. This update introduced new GPS features like "Track" and "Locate" functionality, GPS Device Actions on the dashboard, and the ability to use OM series devices directly in DNA.

GPS REPORTING NOW ALLOWS SEARCH BY SERIAL NUMBER

This new DNA feature gives users the added convenience of being able to search equipment reports by GPS serial number.

DNA CO-LOCATION (MULTI-GROUP OVERLAP)

DNA's new co-location feature takes the data gained from Point Pattern Analysis and compares all client locations to determine if any clients were in the same place at the same time. This new feature can search across the entire agency, search for individual clients, or search for two or more clients to determine if those particular clients were hanging out. This feature is very useful in locations with gang activity.

DNA NOTIFICATION CLEARING EVENTS

Customers are now able to choose if they want to stop notifications on an event after it has cleared. This option will cut down on notifications for agencies that choose to implement it, while allowing full notification for others who still want to know about an alert even after it has been resolved.

INCREASED DNA MAPPING CAPABILITIES

In an effort to better identify a participant's location while reviewing GPS tracking data, DNA GPS mapping capability has been updated to provide more locations. Sentinel engineers worked diligently with Google's technical group to allow for the display of additional map and business labels.

TRACK/LOCATE FEATURES ADDED TO DNA LOCATION HISTORY PAGE

A new TRACK/LOCATE feature has been added to the DNA Location History page. Selecting TRACK/LOCATE takes users to a maps page where the use of additional tracking and locating features can be used. The new TRACKING feature automatically and continuously refreshes the maps screen to display points as soon as they are received from a participant's GPS device (points will continue to be displayed as they received until tracking ends). The new LOCATE feature automatically refreshes the maps screen until the next point is received.

JULIE HUNT CELEBRATES 25 YEARS AT SENTINEL

MY JOURNEY WITH SENTINEL

"After spending eight years in the recruitment and placement industry I decided it was time to make a change. A friend told me about this start up opportunity 10 minutes down the street from my home. Perfect I thought! I contacted them and quickly got an interview.

"For my interview, I didn't know what to think—I walked into this cinder block building that looked abandoned—it offered nothing like the panoramic ocean view of my last office! After an in-depth interview with the Operations Manager, Sentinel offered me a job and I happily accepted it. I was employee number 5(!) and my job, initially at least, was simply to 'support the management team.' In short order it became very clear that 'supporting the management team' meant that I would get hands-on experience in helping to build a company.

"Although I have hired more than 1,000 employees for Sentinel during my tenure, I have also worn many, many other hats. I have been responsible for everything from writing proposals to setting up payroll to coordinating the relocation of the company (twice). No two days were ever the same and loved every minute of it.

"I was given a lot of responsibility but I was also given the opportunity to figure things out and learn. Bob (Contestabile) gave me the freedom and opportunity to grow with the company and learn many valuable lessons along the way. In fact, taking on new challenges—almost every day it seemed—and the lesson learned from those challenges helped turn me into the leader I am today. I'm really glad I took a chance and walked into that cinder block building 25 years ago, and I'm proud to be a part of this wonderful company!"



Julie Hunt, Director of Human Resources for Sentinel, has learned a few lessons over the last 25 years with the company. "My message to everyone," she says, "is to embrace your experiences, learn from them, teach others and enjoy your journey."

On behalf of everyone at Sentinel Offender Services, I want to thank you for allowing us to continue to be your partner and to work to help you serve your community. We truly appreciate the opportunity to earn your business and we look forward to working with you in the years to come.

If there is anything Sentinel can do to better meet your needs, please feel free to contact me directly at mcontestabile@sentineladvantage.com.

We welcome any feedback, suggestions or input you have that will allow us to better serve you and improve the services we offer within your community.

Sincerely,

Mark Contestabile
Chief Business Development Officer

 **SENTINEL®**
WWW.SENTINELADVANTAGE.COM
800 589 6003

Sentinel Offender Services, LLC has been a trusted partner of community corrections, courts and law enforcement since 1993. Sentinel has a rich history of innovation and pioneered the offender-funded monitoring model that is now used extensively throughout the United States.

For more than 25 years Sentinel has focused on one goal: *Reducing recidivism rates through comprehensive monitoring and effective supervision of offender populations*. Sentinel's continued growth and success can be attributed to its breadth of experience and its ability to consistently deliver world-class customer service, innovative products and programs, and creating effective solutions to meet the needs of our clients and the communities they serve.

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